

Balady International Trade Organization, Inc.  
102 Mott Street Oceanside, New York 11572

MAINTENANCE CONTRACT AGREEMENT

Please fill in all applicable information and fax to: (516) 596-9467

The following agreement is offered by Balady International Trade Organization, Inc. of Oceanside, NY (hereafter BITO, Inc.) and accepted by:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

1. BITO, Inc., in agreement with this contract, agrees to send a qualified field service representative on a timely basis, as marked below, to the customer site, for scheduled maintenance and repair of his or her qualified embroidery machines.

Number of calls per year: (please check one)

A ( ) Monthly B ( ) Bi- Monthly C ( ) Quarterly D ( ) Semi Annually

2. This Agreement covers the following qualified machines only:

1: \_\_\_\_\_ SN: \_\_\_\_\_

2: \_\_\_\_\_ SN: \_\_\_\_\_

3: \_\_\_\_\_ SN: \_\_\_\_\_

4: \_\_\_\_\_ SN: \_\_\_\_\_

Total number can not exceed 4 machines.

3. BITO, Inc. agrees to provide the customer with preventative maintenance in accordance with the attached schedule, depending on the model and series of the machine(s) and as per the manufacturers recommendation.

4. This agreement covers minor repairs, adjustments, alignments, cleaning of filters and lubrication of equipment.

5. This agreement does not cover major repairs. (\_\_\_\_\_)

6. The customer may elect to use his or her labor time towards major repairs major repairs of the machines.

7. If the customer elects to use maintenance time for major repairs, BITO, Inc. will deduct the equivalent time for the repair from the total time due back to the customer.

8. BITO, Inc will reschedule the remaining scheduled calls (if necessary) to balance the maintenance schedule. The customer may extend coverage of this contract during the same period of time to continue regular scheduled contract coverage.

9. This contract does not cover parts and accessories on any of the above named machines. (\_\_\_\_\_)

10. Travel time and expenses (ie.: plane fare, lodging, rental cars, taxi, parking, tolls, per-deim, etc...) are charged based on zone or actual charges and are independent of service charges.

11. Travel zone charges are as follows:

Zone 1: 1-25 miles - \$25.00 Zone 2: 26-50 miles - \$50.00 Zone 3: 51-75 miles - \$75.00

Zone 4: 76-100 miles - \$100.00 Zone 5: 101-125 miles- \$125.00

Travel beyond 100 miles is based on \$40.00 per hour and 35 cents per mile or actual fares based on standard commercial transportation charges.

12. This agreement requires a 50% payment of the total contract value upon signing, then 25% after 30 days and the remaining 25% 30 days thereafter. (\_\_\_\_\_)

13. The prices of the agreement are as follows: (choose only one)

A Monthly	\$6,480.00	12 visits	<input type="checkbox"/>
B Bi-Monthly	\$3,360.00	6 visits	<input type="checkbox"/>
C Quarterly	\$2,336.00	4 visits	<input type="checkbox"/>
D Semi-Annually	\$1,200.00	2 visits	<input type="checkbox"/>
E Annually	\$ 640.00	1 visit	<input type="checkbox"/>

Travel expenses and zone charges are added separately.

14. Zone \_\_\_\_\_ \$ \_\_\_\_\_ X \_\_\_\_\_ visits/year = \$ \_\_\_\_\_

15. Total service and travel charges for contract \$ \_\_\_\_\_

16. Schedule of payments is as follows:

First Payment	Amount \$ _____	Date: _____
Second Payment	Amount \$ _____	Date: _____
Final Payment	Amount \$ _____	Date: _____

17. \* NOTE \* This agreement will be void if payments are not received in accordance with the above schedule.

Offered by:  
BITO, Inc.

Accepted by:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Commencement Date: \_\_\_\_\_

Termination Date: \_\_\_\_\_

Revised Termination Date if applicable: \_\_\_\_\_

